Toward Globalization—OCLC Strategic Activities 2006 and Beyond

Given OCLC's constancy of purpose and a desire to continue to further the world's access to information, what lies ahead? As Koenig reminds us in her book Going Global for the Greater Good, organizations do not necessarily proceed directly, or even deliberately, from being a local organization to a global organization. It is an evolutionary, not revolutionary, process filled with trial, error and usually, slow progress. Short of organizations that undertake large-scale acquisition strategies, most organizations take several years, or even decades, to "get global." The speed of globalization is often uniquely shaped by the organization, driven and limited by mission, products and available resources. As the "Strategic Globalization Milestones" timeline illustrates, this has clearly been the case for OCLC.

Yet, many factors point to the need for a much more rapid rate of global development and deployment of services related to "search, find and use" for libraries.

New forms of content, new content providers, new ways of pricing and delivering content, advanced Web search technology and significantly increased digitization programs (the Google Library Program, Google Print and Google Scholar being obvious and significant examples) are just some of the factors that create pressures to provide a truly global group of services. It is clear that while OCLC has met significant globalization challenges in the past, we have much yet to do in a short period of time, in order to continue globalization efforts.

Here we review some of the corporate-level programs underway in seven of the Strategic Service Areas: WorldCat, Research and Thought Leadership, Standards Development and Implementation, Continuous Innovation in Products and Services, Worldwide Library Cooperation, Education and Professional Development, and Advocacy—Building Community.